Trainees will be able to:

         Describe an electronic public service

         Analyze a public service based on the Conceptual Model

         Describe the concept of Interoperability, the basic conditions and results

    Be informed about EU Interoperability Initiatives

Detailed description of the contents of the section

* An electronic Public service
* The Conceptual model of a public service
* the concept of Interoperability
* EU Interoperability Initiatives
* EIS –EIF and EIRA
* Detailed description of European Interoperability Framework (EIF)